

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

**BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Minutes – Wednesday, June 12, 2019**

**10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Social Services Program Specialist

**1. Purpose of BH Monthly Calls:**

The BHTA WebEx meeting format, offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the [BehavioralHealth@dncfp.nv.gov](mailto:BehavioralHealth@dncfp.nv.gov)

- Introductions – DHCFP, SUR, DXC Technology

**2. May 2019 BHTA Minutes:**

The minutes from last month’s BHTA are available on the DHCFP Behavioral Health webpage <http://dncfp.nv.gov/Pgms/CPT/BHS/> (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Updated Prior Authorization (PA) request FA-11 Form
- PA Request Adverse Determination
- SUR Unit and responsibility for claims submitted

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>

**Public Workshops**

- **June 17, 2019** – Continuation of Certified Community Behavioral Health Clinic Model

**Public Hearings**

- **June 25, 2019** -- State Plan Amendments (Intensive Outpatient Services and Partial Hospitalization Program Services and Intensive Behavior Intervention)

**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

Link: <https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#1908** – Notification Regarding Provider Signatures on Prior Authorization Forms
- **WA#1898** – Limitations for Procedure Code H2011 (Crisis Intervention Service)
- **WA#1897** – Attention Provider Type 14 (Behavioral Health Outpatient Treatment) Specialty 301 (Qualified Mental Health Associate): Limitation for Code H0034
- **WA#1896** – Medicaid Services Manual and Medicaid Operations Manual Chapters Updated
- **WA#1895** – Attentional All Providers: Use Current Forms for Requesting Prior Authorization

## Carin Hennessey, SSPS II:

- Response to Rate Surveys
  - Of the 4923 providers (enrolled as of October 2018), 32 surveys were received; this is a **response rate of 0.65%**
  - Outreach to contact PT 14 providers included web announcements, announcement through BHTA webinar, through social media post.
- Topics for future webinars?

## 5. DHCFP Surveillance Utilization Review (SUR) Updates:

- Report Provider Fraud/Abuse  
Link: <http://dhcfp.nv.gov/Resources/PI/SURMain/>
- Provider Exclusions, Sanctions and Press Releases  
Link: <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

No updates at this time.

## 6. DXC Technology Updates:

- Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>
- Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>
- Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

## Carin Hennessey, SSPS II, for Alyssa Kee Chong, Provider Services Field Representative:

- Limitations for Procedure Code H2011 (**WA#1898**)
  - Maximum of four (4) hours per day over a three (3) day period (one occurrence); three (3) occurrences over a 90-day period are allowable without a PA. **Claims submitted on or after 5/20/19, will deny with error code 5694 when the limitation is exceeded without a PA.**
  - **Claims submitted on or after 11/18/17 and before 5/20/19, that were paid in error will be automatically reprocessed** at a later date. Future web announcements will provide updated information on additional error codes and reprocessing of claims.
- Limitation for Procedure Code H0034 – PT 14 Specialty 301 (**WA#1897**)
  - Limitation is two (2) units per calendar month per recipient; each unit is 15 minutes. **Submit a PA request to exceed the limitations.**
  - Claims submitted on or after May 20, 2019, for Provider Type 14 Specialty 301 (QMHA) that exceed the limitation will be denied. Use **modifier TD to indicate the service was provided by a Registered Nurse enrolled as a QMHA.**
  - H0034 is only medically necessary and appropriate if the recipient is currently receiving prescription medication(s), typically arising within 30 days of beginning the medication.
- Behavioral Health Training Sessions Scheduled (**WA#1876**)
  - Targeted training will include **locating resources on the DHCFP and Medicaid websites**, as well as **submitting PA and Claims using Direct Data Entry (DDE).**
  - Register through the 2019 Provider Training Registration Website <https://www.medicaid.nv.gov/providers/training/training.aspx> (under “Training Calendar and Registration”).

## Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

#### 7. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

**Q: When will we be able to credential new QMHA providers?**

**Can you tell me if there is a way around this and how we can move on?**

**What number do we call if we have questions regarding adding a QMHA?**

**A:** The moratorium on the enrollment of Specialty 301 and 302 providers is in place for an additional 6-month period, through December 1, 2019, at which time the moratorium will be re-evaluated. QMHPs may provide PSR/BST services to a recipient in need. If you have an Access To Care issue with a recipient, please contact the Behavioral Health unit with specific questions. Please access the DHCFP Meeting Archives

<http://dhcfp.nv.gov/Public/AdminSupport/MeetingArchive/MeetingArchiveHome/> for further information from the May 30, 2019, Public Workshop.

**Q: Should a therapy add-on code +90833 count against a recipient's available State units?**

**A:** The 90833 add-on code counts toward the service limitations for therapy. You may reference the intensity of needs grid in MSM Chapter 400 for the service limitations and the Current Procedural Terminology (CPT) manual for information on the service itself. The CPT manual describes the service as "Psychotherapy, 30 minutes with patient when performed with an evaluation and management service;" therefore, it is psychotherapy which would count against the allotted service limitations without a PA.

**Q: You said the rate response was very low. Does that mean they are moving forward still with a decision based off of those results? When will results be announced?**

**A:** Announcements related to the rate surveys will take three (3) to five (5) months. The data for the surveys collected during that period will need to be compiled and results will be announced.

**Q: Does an MD have to be on site to bill the H0034TD?**

**A:** Please refer to **MSM 403.4.D.4.**, which states "[a] physician in not required to be present but must be available for consult."

Please email questions, comments or suggested topics for guidance to [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov)